

OPERATIONS PLATFORM FOR CO-OPERATIVE BANKS



Smart Tracking. Smarter Banking.

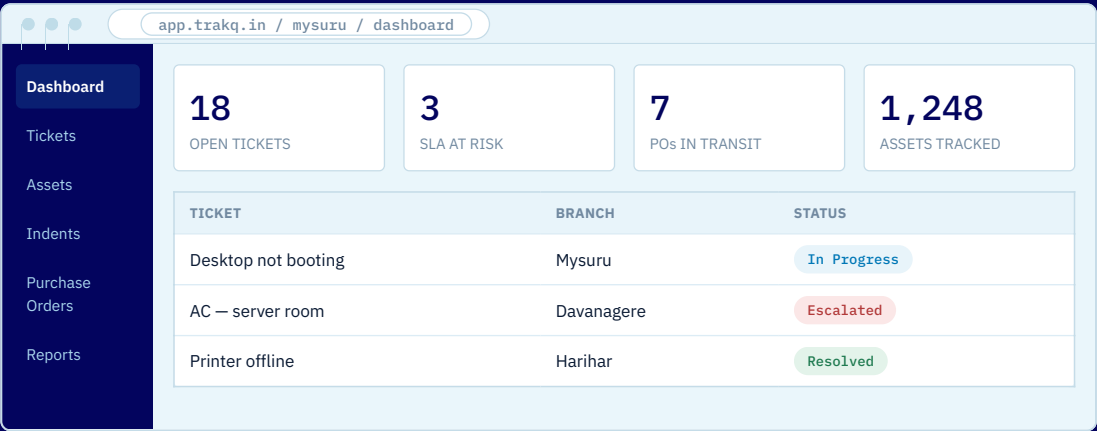
One bilingual cloud platform for IT support, fixed assets, procurement and compliance — across head office and every branch.

- 10+

years building for co-operative banks
- 6

integrated modules
- 2

offices — Davanagere & Bengaluru



Illustrative preview of the TrakQ dashboard — sample data

Running a co-operative bank on spreadsheets, paper and WhatsApp?

Co-operative banks operate across multiple branches with growing IT infrastructure, fixed assets and procurement needs — usually tracked informally. That creates delays, audit gaps and poor visibility for management.



Informal IT support
Phone/WhatsApp logging — no accountability, SLA breaches.



Paper & Excel registers
Missing assets, no warranty tracking, audit gaps.



Manual indent approvals
Delays, no audit trail, duplicate purchases.



Manual PO & GRN
Stock mismatch, vendor disputes, delays.



No central dashboard
Escalations missed, poor decisions at the top.



English-only software
Low branch adoption, higher training cost.

TrakQ.in unifies all of this in one platform

- 01 Service ticket management for IT & operations support
- 02 Fixed asset lifecycle — registration, QR tagging, depreciation
- 03 Indent & purchase order workflow, request to vendor GRN
- 04 Management reports, audit trails & subscription billing



Every asset tracked, every approval logged — no manual process, no miscommunication.

One platform. Six modules. Complete visibility.

Service Tickets

Fixed Assets

Indents

Purchase Orders

Reports

Settings & Support

Multi-tenant SaaS

Isolated per bank

Role-based access

Six defined roles

Bilingual UI

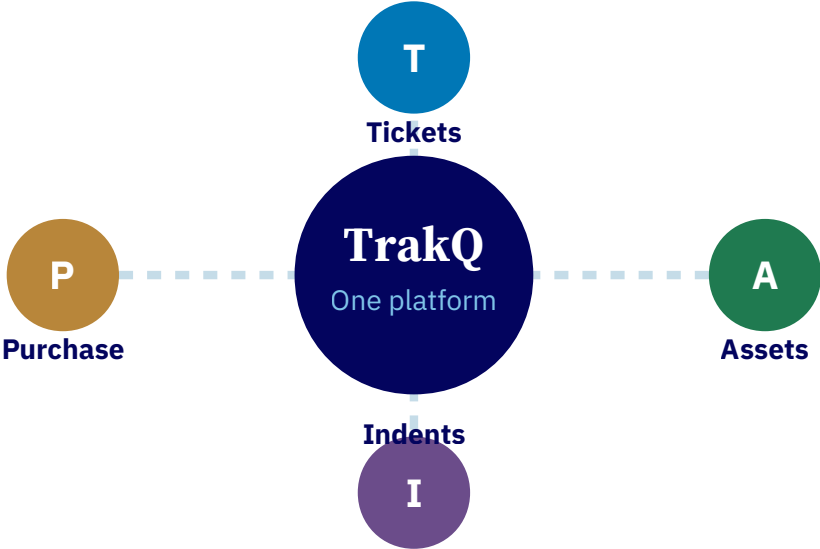
English + Kannada

Installable PWA

Offline fallback

app.trakq.in / mysuru / assets

ASSET ID	CATEGORY	BRANCH	STATUS
MYSURU-AST-000041	IT Equipment	Mysuru	Review
MYSURU-AST-000039	Furniture	Davanagere	Active
MYSURU-AST-000036	Vehicles	HO	Maintenance



Every module shares the same data — a ticket links to an asset, an asset traces back to the indent and PO that created it, all writing to one exportable audit trail.

Service tickets & fixed asset management

MODULE 01

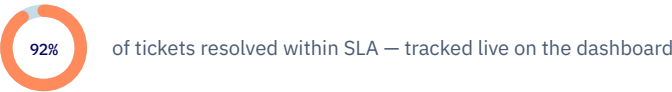
Service Tickets

Every ticket moves through a clear, auditable lifecycle — no status skipped, no update missed.



- Tracking laps timeline — visual history of every status change
- Public comments and internal notes (HO Admin / IT Support)
- Configurable SLA engine per category and priority
- Attachments and satisfaction rating on resolution
- Escalate to Management directly when a ticket needs it
- SLA pause/override with reason, for valid delays

Benefit — faster resolution, measurable SLAs, complete audit trail.



7

ticket lifecycle stages

1,248+

assets typically tracked

30/7

day warranty alert lead time

8

asset categories supported

MODULE 02

Fixed Asset Management



MYSURU-AST-000006

Desktop PC · IT Equipment · Mysuru Branch

Active — under warranty

- Branch, condition, purchase details, warranty dates
- Maintenance logs, service history, next due dates
- Branch-to-branch transfer requests with approval
- FY-wise depreciation schedule for management

Benefit — every asset, every branch, one register — nothing tracked on paper, nothing lost between branches.

Warranty expiring — 30/7 day lead

Maintenance due this month

Indents, purchase orders & GRN

MODULE 03

Indents (Requisitions)

Every request follows the same two-level chain — nothing skips a step, nothing gets approved twice.



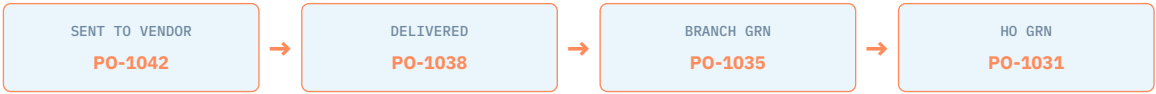
- Line items — item, spec, quantity, unit, price
- Asset-bound items auto-link to category
- Urgency levels: Normal, Urgent, Critical
- Full activity timeline on every approval and rejection
- Rejection with notes — sent back for revision, not lost

Board-ready approval copy — indents compiled and formatted for signature, not a raw data dump.

Benefit — transparent procurement, fast management sign-off.

MODULE 04

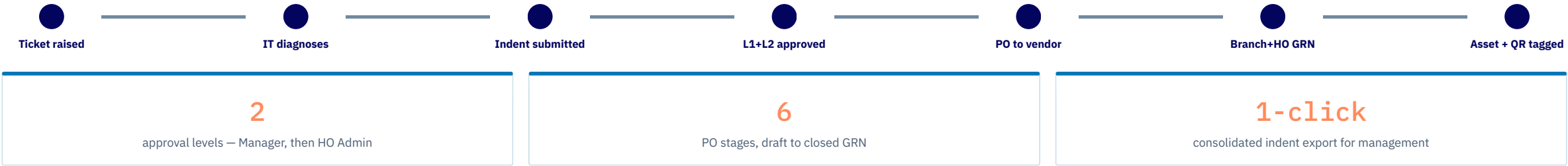
Purchase Orders & GRN



- Auto-created from indents; vendor directory with GSTIN
- Branch Direct or Via HO, partial delivery support
- Send to vendor — PO emailed automatically
- Full activity timeline on every PO

Benefit — vendor accountability, faster month-end closure.

End-to-end example — branch needs a new computer



Audit-ready and board-ready — every action logged, every approval formatted for sign-off in one click.

Management-ready reports, clear roles, proactive alerts

Reports & analytics

Filters → live preview → export (CSV / PDF) or email.

Ticket Report

Asset Report

Indent Report — 1-click

PO Report

SLA Report

Depreciation

CSV — all plans

PDF/Email — Plus & Infinity

Bilingual & accessible

English + Kannada, instant toggle. Progressive Web App with offline fallback.

EN

KN

7

report types

6

user roles

15 min

SLA scan frequency

2

languages

Who sees what

```
graph TD; SA[Super Admin — Radiant] --> HO[HO Admin]; HO --> BM[Branch Manager]; HO --> IS[IT Support]; HO --> M[Management]; IS --> BS[Branch Staff];
```

Every user logs in with Bank Code + Email + Password.

Proactive automation

SLA breach scan

every 15 min

Warranty alerts

daily

Subscription check

daily

Daily digest

daily

TrakQ.in · Radiant Software Technologies

06 / 11

Why co-operative banks choose TrakQ

- 01

Purpose-built
not a generic helpdesk adapted later
- 02

End-to-end procurement
indent → PO → GRN → asset registration
- 03

Physical verification
QR tags with public scan page
- 04

Bilingual from day one
Kannada UI drives real adoption
- 05

Affordable pricing
₹2,999–₹5,999/month
- 06

Multi-tenant platform
one admin panel, every bank
- 07

Audit-ready
every ticket, approval & transfer logged, exportable in one click
- 08

Local support
India-based, live in days

Security & reliability

Multi-tenant data isolation, encrypted credential storage, full audit log, HTTPS enforced, and read-only mode on subscription expiry.

About Radiant

Founded 2014, Davanagere, Karnataka — a decade building compliance-ready, bilingual systems for co-operative banks. TrakQ reflects that model — **Platform + Service + AMC** — one partner, accountable through every audit.

10+

years building for co-operative banks

8

reasons banks choose TrakQ

3-5

days to go live

Platform + Service + AMC — one partner, accountable from go-live through every audit that follows.



Affordable SaaS pricing, built for co-operative budgets

Lite

Single branch

Best for **Small Banks**

₹2,999 /mo

Billed Annually

Branches

Users

Up to 5

Up to 25

MOST POPULAR

Plus

Growing co-ops

Best for **Growing Banks**

₹3,999 /mo

Billed Annually

Branches

Users

Up to 15

Up to 100

Infinity

State-level scale

Best for **Large Banks**

₹5,999 /mo

Billed Annually

Branches

Users

Unlimited

Unlimited

Branch capacity by plan



* Infinity is unlimited — bar shown capped for scale

Feature comparison

FEATURE	LITE	PLUS	INFINITY
Service tickets / Assets & QR / Indents / Purchase orders	✓	✓	✓
Reports — PDF & email	—	✓	✓
SLA rules & tracking	—	✓	✓
API & email configuration	—	✓	✓
Radiant admin support	Standard	Priority	Dedicated

Implementation & migration — scoped by work effort

Bringing years of asset registers, vendor records and open tickets across from spreadsheets and paper? Radiant scopes implementation and legacy data migration as person-days of effort — not a flat fee.

See the attached **Implementation & Data Migration Effort Estimate** (Excel) — a live calculator.

Small Bank	up to 5 branches	~9.5 days
Medium Bank	up to 15 branches	~28.5 days
Large Bank	15+ branches	~63 days

Indicative planning estimates — final scope quoted after a data assessment call.

Our offices

Davanagere — Registered Office

Radiant Software Technologies · Karnataka — est. 2014

Bengaluru

Radiant Infinity Private Limited · #29, Mahalakshmi Chambers, MG Road, Karnataka 560001

Go live in 4 steps

- 1

Subscribe

Day 1
- 2

Configure

Day 1-2
- 3

Migrate

Day 2-3
- 4

Go Live

Day 3-5



Frequently asked questions

The questions we hear most often from co-operative banks evaluating TrakQ.

Is our bank's data isolated from other banks?

Yes. TrakQ is multi-tenant — each bank has its own isolated data, accessed only with your unique bank code.

Do we need to buy servers?

No. TrakQ runs on cloud infrastructure managed by Radiant — access it via browser, nothing to install at branches.

Can we export our data?

Yes. All reports export to CSV and PDF, and a full data export is available on request.

Is there a mobile app?

TrakQ is a Progressive Web App — install it on any phone or tablet from the browser, no app store needed.

Can branch staff use Kannada?

Yes. The full UI toggles between English and Kannada instantly, from the header.

What happens if our subscription expires?

The system enters read-only mode. Your data is never deleted — renew any time to restore full access.

How long does setup take?

Most banks go live within 3–5 business days of subscribing — see the go-live steps earlier in this deck.

Who provides support?

Radiant Software Technologies provides platform support directly, with in-app support tickets for all subscribers.

More questions? Reach out any time — nagarajbv@radianttechnos.com · [+91 91081 06111](tel:+919108106111)

Ready to modernize your bank's operations?



- ✓ Structured IT support with SLA tracking
- ✓ Complete fixed asset register with QR verification
- ✓ English + Kannada interface
- ✓ Digital indent & purchase order workflow
- ✓ Management reports and audit trails
- ✓ Implementation & legacy data migration support

From subscription to go-live

1

Subscribe

2

Configure

3

Migrate

4

Go Live

Get in touch with us — start with a free demo.



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Davanagere & Bengaluru,
Karnataka



[https://
trakq.in](https://trakq.in)